

BUSINESS SOLUTIONS & STRATEGIC INITIATIVES



Corporate Training & Employee Development

frederick.edu/businesssolutions

A Workforce is a Company's Most Valuable Asset

Frederick Community College (FCC) Business Solutions & Strategic Initiatives is Frederick County's premiere employee training partner and delivers high quality training and professional development programs suited to the specific needs of your business.

Our training programs are:

- **Flexible** – Scheduled at your convenience and pace with classroom, online, and/or hybrid delivery options.
- **Convenient** – Programs can be taught at FCC or your place of business.
- **High Quality** – Led by in-demand subject matter experts, each training provides premium learning experiences through a local, trusted institution.
- **Results Oriented** – Each program is designed to deliver a maximum return on investment through increased productivity and efficiency.

We offer three types of training:

- **Off-the-shelf training** provides programming straight from our curriculum library.
- **Tailored training** includes off-the-shelf curriculum that's adjusted to reflect a specific industry or business.
- **Customized training** is developed from the ground up for a specific company and/or employee population.

Add-on solutions are also available before, during, and after training programs to create a continuous learning process for employees, including assessment, coaching, and consulting solutions.

Areas of Training Expertise

Leadership Skills

- Coaching
- Mentoring
- Performance Evaluation
- Supervising

Individual Skills

- Conflict Resolution
- Customer Service
- Project Management
- Time Management

Computer Skills

- Microsoft Office Suite
- QuickBooks
- Cisco
- CompTIA

Industry-Specific Skills & Certifications

- Building & Construction Trades
- Child Care
- Environmental, Health & Safety
- Food Safety



*You're in
Good Company*

Since 2015, FCC
Business Solutions &
Strategic Initiatives has:

Partnered with

40+

local businesses
working in 20+
different industries

Provided training on

30+

subjects including
childcare, customer
service, and welding

Instructed

1,300+

employees

Received

63%

repeat business

“This [Managing for Success] training program has had the single greatest impact on our company’s operational improvements over any other initiative.”

– Randall Simpson
President & CEO, WLR Automotive

“FCC came through for us to provide customized training. The educator was extremely knowledgeable and aided our members to learn with top-notch equipment in a relaxed setting. The administrative staff was patient and assisted me with every detail. I highly recommend this service.”

– Paul “Buck” Johnson
Supervisor, Logistics Management, Frederick MERS, FEMA



Business Solutions & Strategic Initiatives

240.629.7982 • businesssolutions@frederick.edu • frederick.edu/businesssolutions
7932 Opossumtown Pike, Frederick, MD 21702

Frederick Community College prohibits discrimination against any person on the basis of age, ancestry, citizenship status, color, creed, ethnicity, gender identity and expression, genetic information, marital status, mental or physical disability, national origin, race, religious affiliation, sex, sexual orientation, or veteran status in its activities, admissions, educational programs, and employment. Frederick Community College makes every effort to accommodate individuals with disabilities for College-sponsored events and programs. If you have accommodation needs or questions, please call 301.846.2408. To request a sign language interpreter, please visit <http://fcc-interpreting.genbook.com>. If you have interpreting related questions, please email Interpreting@frederick.edu. Sign language interpreters will not be automatically provided for College-sponsored events without a request for services. To guarantee accommodations, requests must be made at least five workdays in advance of a scheduled event. If your request pertains to accessible transportation for a College-sponsored trip, please submit your request at least 21 calendar days in advance. Requests made less than 21 calendar days in advance may not be able to be guaranteed. Gainful employment information is available at www.frederick.edu/GE.